



Public Health
Prevent. Promote. Protect.

SOUTHWESTERN DISTRICT HEALTH UNIT CLIENT SURVEY

Gender: Male Female

Veteran: Yes No

Age: 18-24 Years Old 25-39 Years Old 40-64 Years Old 65+ Years Old

Race: White, Non-Hispanic Black Hispanic or Latino Asian
 American Indian or Alaska Native Native Hawaiian or Other Pacific Islander
 Two or More Races Other

	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree
Health Department staff were friendly.	1	2	3	4	5	6
The service(s) I received were delivered promptly.	1	2	3	4	5	6
Health Department staff were respectful.	1	2	3	4	5	6
The wait time for the service(s) I received was appropriate.	1	2	3	4	5	6
Health Department staff were helpful.	1	2	3	4	5	6
The services I received met my social, cultural, and/or special needs.	1	2	3	4	5	6
Health Department staff took the time to listen to my concerns.	1	2	3	4	5	6
Health Department staff understood my needs.	1	2	3	4	5	6
The office hours met my needs.	1	2	3	4	5	6
Overall, I am satisfied with the service(s) I received today.	1	2	3	4	5	6
I was able to get what I needed from SWDHU today.	1	2	3	4	5	6
I would recommend the SWDHU to my friends and family.	1	2	3	4	5	6

What did we do well during your visit today?

What can we improve?
